



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Scampston Hall & Walled Garden

North Yorkshire

Introduction

Situated in a rural location, midway between the historic city of York and the coastal town of Scarborough, sits Scampston Hall & Walled Garden, within one mile of the A64 and the small village of Rillington. The land surrounding Scampston and on the approach is very flat.

Scampston is a member of the Visitor Attraction Quality Scheme.

Scampston is largely an outdoor visitor attraction, with a contemporary Walled Garden & trails through the Parkland. The Walled Garden is fully accessible for wheelchair users, or mobility scooter users. Within the Walled Garden there is a Conservatory, which serves as an exhibition and events space, and a Cafe which are both accessible for wheelchair users and also have disabled toilet facilities. A mobility scooter and wheelchair can be borrowed free of charge from the Ticket Office.

The Hall is open throughout the summer months. The ground floor can be accessed by disabled visitors with the provision of a wheelchair ramp.

Our cafe and plant sales area enjoy step free access. Most of the retail space can also be accessed by disabled visitors.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01944759111 or email info@scampston.co.uk.

Pre-Arrival



SCAMPSTON

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using a journey planning website; simply enter your postcode and ours, which is YO17 8NG to get directions
- The nearest railway station is Malton, which is 6 miles away. Taxis are available at the station. If you require an accessible taxi you can book this in advance. Malton Station Taxis can be contacted on 01653 69 69 69. The Bus station is also located adjacent to the train station and Yorkshire Coastliner bus services 843, 845 and X45 pass within 1 mile of the garden. The bus stop coming from the direction of Malton is Sands Lane and the garden is approached down Sands Lane and then following green signs through Scampston village.
- Scampston is a pleasant cycle route from Malton. Cyclists can either follow the cycle path that runs parallel to the A64 for the quickest route, or they can take a more scenic quiet route through the villages of Settrington and Scagglethorpe. Visitors are advised to plan their journey on <https://cyclestreets.net/> pre arrival

Car Parking and Arrival

- Car parking is free and ample car parking facilities are provided, catering for over 100 cars. On busy event days, further parking is made available.
- The on-site car park facility is reinforced grass, the terrain is flat and sandy so remains firm and dry
- Disabled car parking is clearly signed and sits opposite the Walled Garden entrance. There are 8 car parking spaces. Vehicles can be parked to allow rear access and there are no dropped kerbs
- The main car park has space for four coaches



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- Access to the main entrance is concrete, tarmac and rolled hoggings path which is accessible for wheelchairs
- The entrance gates are 3m wide and there are no barriers to be negotiated
- Direction signs are located within the car parking areas

Main Entrance, Reception and Ticketing Area

- The main entrance to the garden is on flat ground. There is one step into the Ticket Office itself, however staff are able to assist by supporting transactions outside of the office itself.
- The floor surface outside the Ticket Office and in the retail area is completely flat
- Wheelchair and mobility scooter loan is available on request. Pre-booking is advised.
- The ticket office staff are the main point of contact for visitors and are trained to be able to answer most questions

Attraction (displays, exhibits, rides etc.)

- The Walled Garden is a contemporary garden designed by renowned plantsman Piet Oudolf. For the most part, the garden is self-guided with visitors enjoying the peace and tranquility and taking it at their own pace. Visual planting plans are available in 5 of the nine garden rooms. All other areas of the garden have detailed plant labelling. These include a picture of the plants so they are more easily identifiable.
- Comfortable seating is provided throughout the Walled Garden
- The exhibition space in the Conservatory includes interactive touch screens and video media. Seating is provided for those wishing to watch the video, or just enjoy the space.
- Interpretation boards are in large text and have a pictorial representation where applicable.



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- Hall tours are led by experienced guides and run throughout the summer months. Seating is available throughout the tour if needed.

Public Toilets

- The WC area is sited at the entrance of the Cafe
- There is one disabled WC sited adjacent to the Ladies
- The doors are wide enough to be accessed in a wheelchair.
- There are vertical handles on either side of the basin and toilet
- Baby changing facilities are located within the disabled WC
- Hand washing facilities are available in all WCs

Catering

- There are no steps to negotiate in the Cafe
- All doors are wide enough to permit wheelchair access
- The area is brightly lit with a mixture of natural and overhead lighting
- The furniture is all moveable and is of sturdy oak or metal and wood construction
- Tables and chairs are appropriately spaced to allow access with wheelchairs
- Additional chairs and tables are available on a flat paved terrace in front of the Cafe with views of the Walled Garden
- Food & drink is ordered at the Counter and brought to tables. However, table service can be arranged on request
- High chairs are available on request
- We are able to cater for visitors with special dietary requirements. We ask that those with special requirements make us aware ahead of ordering



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- Specials of the day are shown in large print on a black board. All staff can assist by running through menus with you.
- Crockery is colour contrasted with the table where possible
- The nearest public toilet with an accessible WC is located at the entrance to the cafe, no more than 15 metres from any point in the Cafe

Shop(s)

- Within the Ticket Office there is a small shop with a range of quality souvenirs, garden gifts, books etc. This area is difficult to access with a wheelchair, and has one step. However, staff are happy to conduct transactions outside the shop and to show all customers products out of their reach
- Outside the Ticket Office there is a small shed which houses an extension of the retail space with outdoors goods. This is easily accessible in a wheelchair
- Within the Cafe there is also some shelves designated for retail space. These items are largely kitchen/household related. As with the rest of the Cafe, this retail display is easily accessed with a wheelchair.
- There is a mixture of high and low level shelving throughout the retail space
- All items are clearly priced and good value. Staff are happy to assist with any pricing queries.
- We also have a substantial plant sales area adjacent to the Ticket Office and Retail Space. The area is flat and paved. Plants are presented on low benches and are clearly labelled. Staff are on hand to answer any questions and assist with purchase

Grounds and Gardens



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- The Walled Garden is 4.5 acres in size and there are paths throughout with tightly packed sand/gravel.
- The area is entirely flat with the exception of a large Mound with step access
- There are two large ponds within the Walled Garden. These are clearly marked within Garden Guides, and visible on entry to the garden room
- There is seating throughout the Walled Garden in each of the garden rooms
- There is a picnic area found in the grass to one side of the car park.
- Six bench style tables are provided
- The picnic area is fenced off from the car park
- Designated trails through the Parkland are explained when visitors arrive. The routes vary from 0.75 miles to 3 miles, so are not advised for visitors with less mobility. Seating is available within the Hall gardens, but not in the Parkland.

Hall

- The ground floor of the Hall is fully accessible for wheelchair users. A ramp is used for entry and all external and internal doors are wide enough for wheelchair users
- Access to the Hall is by guided tour only
- There is no lift in the Hall. One upstairs bedroom which forms part of the Hall can only be accessed by stair-users

Additional Information

- All of our staff receive regular training that includes disability awareness training.



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- We welcome trained assistance dogs. A water bowl is available at the main entrance/exit for assistance dogs.
- There is clear signage throughout the gardens and grounds

Future Plans

- We are looking to improve access for sustainable transport users
- This includes creating a larger and more protected cycle space
- Providing benefits to cyclists who stop at Scampston café en-route
- Adding cycle route information to the website
- Signing the route to Scampston from the bus stop for pedestrians
- We hope to improve our retail space and Ticket Office to ensure it is accessible by wheelchairs

Contact Information

Address (Inc postcode): Scampston Hall & Walled Garden Malton
North Yorkshire United Kingdom YO17 8NG

Telephone: 01944 759111

Email: info@scampston.co.uk

Website: www.scampston.co.uk

Grid Reference: SE8675

Hours Of Operation: 10am - 5pm

Local Accessible Taxi: Malton Station Taxis www.taxisinmalton.com



SCAMPSTON

01653 69 69 69

Local Public Transport: Yorkshire Coastline 843, 845, X45
<http://www.yorkbus.co.uk/times>